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## **Calvin Cassar**

- Head People & Culture at the MFSA
- 10+ years experience in HR
- Experience in HR in recruitment and across industries including hospitality, automotive and financial services.
- 4+ years at the MFSA.
- Experience in organisational change management, organisation development, and management of organisational culture.

#### Disclaimer:

All opinions presented are my own, and do not represent an MFSA position.

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ABOUT:



### **General Background**

- Moneyval Assessment

- July 2019 Malta fails a Moneyval assessment and was asked to address shortcomings in its AML/CFT systems and was given a year to address shortcomings.
- The review was delayed in view of the COVID-19 pandemic, and in April 2021, Malta was given the green light in relation to its antimoney laundering regime, following the new assessment.



# **General Background**

- FATF Grey Listing

- In June 2021, despite the green light from Moneyval, the Financial Action Task Force (FATF) decided to grey list Malta, with the following recommendations:
- 1. Show that ownership information for companies based in Malta is accurate.
- Enhancing the use of financial intelligence by the government's Financial Intelligence Analysis Unit.
- 3. Focusing FIAU analysis on criminal tax offences

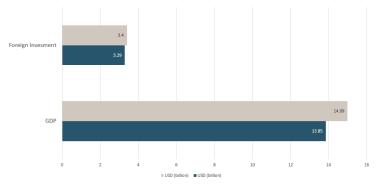
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### **General Background**

- Impact of Grey Listing
- Bank de-risking
- Drop in investor confidence
- Drop in foreign investment



# **General Background**

- Impact of Grey Listing

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2. GDP: 2020 (top) in comparison to projections following FATF grey listing





Recruitment



- 1. Access to local talent.
- 2. A flourishing recruitment industry.
- Look into retaining specialist expertise developed over time in financial services, and technology.
- Good educational support and alignment with business needs.

1. Retaining What We Have

6.6.4



- A national brand think employer brand but at a national level.
- Facilitated international mobility, including for third country nationals.
- A response focused on inclusion and diversity rather than an insular one.
- 4. Efficient mechanisms to address the skills gaps.

Recruitment



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### Impact on Human Resources

Staff Retention



- Holding on to local competence and talent.
- 2. Holding on to international competence and talent.
- True employee-business partnering.
- Responding to challenges with agility and determination.





- 1. Empathy with the expat perspective.
- Facilitated international mobility, including for third country nationals, including at renewal stage.
- Incentivising talent to stay on.

#### Staff Retention



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### Impact on Human Resources

Employee Development



- Access to training and development. Requiring renewed commitment and investment.
- 2. Investment to up the game.
- 3. A push in innovation and creativity.
- Access to funding to support employee development.





- Focus on development of key skills in areas featuring shortages.
- A forward looking educational system aligned to the idea of anticipating business needs.
- Development of competencies rather than provision of knowledge.

Employee Development



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## **Looking Ahead**

- HR's Role

- Contribute strategically to organisational requirements and look into anticipating and mitigating for risks and fallout
- Discuss matters, rather than brushing them under the carpet they still will not go away.
- Make data driven analysis, commentary and action plans.
- Maintain recognition of the value of people.

